

Privacy Statement

Your trust is very important to us. We are aware of the importance of user information security. We will take security protection measures in accordance with the requirements of laws and regulations to keep your user information safe and controllable. In view of this, BestCert or "we" for short (Powered by Xiamen Juli Trust Technology Co., Ltd.) has formulated this "Privacy Protection Statement". Once you start to use our service, it will be deemed as acceptance and approval of the content of this statement and policy.

If you have any questions, comments, or suggestions on the contents of this statement and policy, you can contact us through the ticket, the platform for submitting suggestions or the customer service phone number. For specific contact information, please refer to the official website announcement.

Definition

BestCert (Powered by Xiamen Juli Trust Technology Co., Ltd.): Unless otherwise agreed, it refers to <Xiamen Juli Trust Technology Co., Ltd. >.

User information: User information refers to the user members you submit or collected by BestCert in order to provide services to you when you register for the BestCert website account, use BestCert's services, and BestCert provides services to you. For details, please refer to the information described in Article 2 of the Privacy Policy.

Business data: Different from user information, it refers to the data processed by users of BestCert using BestCert's services to upload, download, distribute, etc. through BestCert's technical services.

Legal Notices

1. Ownership of rights

1.1. The logo, "BestCert", and other words, graphics, and combinations thereof, as well as other logos, emblems, BestCert website BestCert service names, etc. are registered trademarks of BestCert and its affiliates in China and other countries. Without the written authorization of BestCert, no one may display, use, or do other processing in any way (including but not limited to copying, dissemination, display, mirroring, uploading, downloading), nor may it indicate to others that you have the right to display, use or do other processing.

1.2. The intellectual property rights of all products, services, technologies, and all programs (hereinafter or referred to as "technical services") on the website of BestCert belong to BestCert or its obligee.

1.3. Unless otherwise stated by BestCert, BestCert owns the documents and other information (including but not limited to text, graphics, pictures, photos, audio, video, icons, colors, etc.) published by BestCert on the website. layout, electronic documentation) (including but not limited to copyrights, trademarks, patents, trade secrets and all other related rights). Without the permission of BestCert, no one may use the above content without authorization (including but not limited to monitoring, copying, rebroadcasting, displaying, mirroring, uploading, downloading any content on BestCert website through programs or equipment). Those who are authorized to browse, copy, print and disseminate the information content on the BestCert website shall not be used for commercial purposes and the use of all information content and any part of it must include this right statement.

2. Limitation of Liability

2.1. BestCert users upload, provide and publish relevant information, including but not limited to user name, company name, contact person and contact information, on the forum, community, and cloud market of BestCert website. Pictures, information, etc., such information is provided by users themselves, and users of BestCert shall be fully responsible for any information they provide in accordance with the law.

2.2. The reprinted works (including forum content) on the BestCert website are for the purpose of transmitting more information, and it does not mean that BestCert agrees with its views or confirms the authenticity of its content.

2.3. BestCert hereby reminds you that you should abide by the laws of the People's Republic of China during the use of BestCert services, and shall not endanger network security, and shall not use BestCert services to engage in other people's infringement of reputation, privacy, intellectual property and other legitimate rights and interests. Despite the above-mentioned reminders, BestCert does not assume any responsibility for the use and purpose of your use of BestCert services.

3. Intellectual property protection

We respect intellectual property rights and oppose and combat intellectual property infringement. If any organization or individual believes that the content of the webpage (including the content of www.bestcert.net and the client page) of the BestCert website (such as reprinted articles, product information released by cloud market service providers, etc.) may infringe its legitimate rights and interests, You can submit a written notice of rights to BestCert (<https://bestcert.net>), BestCert will deal with it as soon as possible in accordance with the law after receiving the qualified notice from the intellectual property owner.

Privacy Policy

BestCert (hereinafter referred to as "we") respects and protects user information, and will treat such information with a high degree of diligence and prudence. When you use the services provided by the BestCert website, we will collect, process, and disclose your information in accordance with this Privacy Policy. We

hope to provide you with a clear understanding of how we handle your information through this Privacy Policy, so we recommend that you read this Privacy Policy in its entirety to help you understand how to maintain your privacy.

If you have any questions, comments, or suggestions, please contact us through the various contact methods provided by BestCert.

This policy will help you understand the following:

1. Scope of application of this agreement
2. How we collect and use your user information
3. How do we share, transfer and publicly disclose your user information
4. User business data and public information
5. How do you manage your user information
6. How we use cookies and similar technologies
7. How we protect and save your user information
8. Special Agreement on Minor User Information
9. Update of Privacy Policy
10. How to contact us

1. Scope of application of this agreement

1.1. This Privacy Policy applies to all services of the BestCert website. Services include providing you with page browsing, website login services, and technical services provided to you through the BestCert website.

1.2. This Privacy Policy does not apply to services provided to you by other third parties. For example, when the service providers on the BestCert cloud market rely on the cloud market to provide you with services, this Privacy Policy does not apply to the information you provide to the service providers.

1.3. It should be noted that, as a user of BestCert, if you use BestCert's technical services to provide services for your users again, because your business data belongs to you, you should separately Agree on a privacy policy with your users.

2. How we collect and use your user information

(1) Circumstances in which we collect your user information

2.1. Helping you become our member

2.1.1. When you create an account on the BestCert website, you must provide us with your member's name, set and confirm your login password, and provide your mobile phone number in the People's Republic of China. The mobile phone number you submit is used to accept the verification code when you register, log in, bind your account, and retrieve your password, and as one of the contact methods designated by you and BestCert to receive relevant business notifications (such as new product launch), service changes, etc.).

2.1.2. After you complete the registration of the BestCert account, you can continue to fill in your information in the "Basic Information" column of the account, including (1) your membership type (individual, business), unit name (If you have completed the real-name authentication, the unit name will be based on your real-name authentication information), business years, enterprise scale, industry, main business, main products, website domain name; (2) Contact information (country, location) area, street, phone number, fax). If you do not provide this information, it will not affect your use of a specific technical service. The information you provide in (1) of this article will help us to better understand your needs for BestCert services, so that BestCert can promote and introduce products to you in a targeted manner;) category information, BestCert may use the above methods to promote, advertise products, mail business notices (including bills) or conduct business communication with you.

2.1.3. After you complete the registration of the BestCert account, you need to submit the contact information in the management console of the account, including the email address, mobile phone number and position of the contact person you specify. BestCert will promote and introduce products to you, send

business notices (including bills) or conduct business communication with you through the above information.

2.1.4. If you only need to use the basic services such as browsing and searching on the BestCert website, you do not need to register as our member and provide the above information.

2.2. To provide you with technical services

2.2.1. According to the laws of the People's Republic of China, when you use specific technical services, you should provide your real identity information through your account. If you provide real identity information through the BestCert account, BestCert provides you with a variety of ways to assist you in providing information, and you should choose the appropriate method according to your identity attributes. If you provide your real information through Alipay real-name authentication, you need to first enter your Alipay account and password to log in to your Alipay account, and complete the real-name authentication by binding your Alipay account to your BestCert account. You have submitted your name (main body name) and ID number (business license number) to BestCert through Alipay. If you conduct real-name authentication through the method of enterprise-to-public account, you need to submit your enterprise registration area, enterprise nature, enterprise name and business license registration number, as well as bank account information (including account opening bank, bank account number) to BestCert and account holder). BestCert will confirm your real-name information with the company registration area, nature of the company, company name and business license registration number submitted by you. and account holder) as the payment account during real-name authentication. If you use face recognition for real-name authentication, you need to provide us with biometric information of facial features and front and back photos of your ID card.

2.2.2. During your use of the service, we will collect the following information:

2.2.2.1. Device information: We will receive and record the device-related information (such as device model, operating system version, device settings, unique device identifiers, etc.) hardware feature information), information about the location of the device (such as IP address, GPS location, and sensor information such as Wi-Fi access points, Bluetooth, and base stations that can provide relevant information). We may associate the first two types of information so that we can provide you with consistent services on different devices.

2.2.2.2. Log information: When you use the services provided by our website or client, we will automatically collect your detailed usage of our services and save them as relevant web logs. For example, the content of your search query, IP address, browser type, telecom operator, language used, date and time of visit and records of web pages you visit, etc.

2.2.2.3. User account support information: Based on the user's consultation records, fault report records and troubleshooting procedures for user faults (such as communication or call records) based on your use of the BestCert service, the information will be recorded and analyzed by BestCert in order to respond to your request for help in a timelier manner and to improve the service.

2.2.3. When we provide you with business functions or specific services, we will collect, use, store, provide and protect your user information in accordance with this policy and the corresponding product service agreement; If it is stipulated in the product service agreement to collect your user information, we will separately explain the scope and purpose of the information collection to you, and collect your information necessary to provide the corresponding service after obtaining your consent; if you choose not to provide the aforementioned information, It will affect your use of the corresponding products, but will not affect your use of the basic functions and other products of the BestCert website.

(2) Circumstances in which we use your user information

2.3. We use user information submitted by you and collected by us for the following purposes:

2.3.1. In order to provide you with services, we will send you information, notices or conduct business communications with you, including but not limited to verification codes necessary to ensure the completion of services and push notifications necessary to use services;

2.3.2. In order to maintain and improve services and provide you with information display that is more in line with your individual needs, we may combine user information from a certain service of the BestCert website with information from other services to do Produce feature models and perform user portraits, show you, push information and possible commercial advertisements, including but not limited to news about BestCert products, market activities and preferential promotion information, BestCert cooperative third parties Promotional information, or other content that may be of interest to you. If you do not want to receive commercial electronic information sent to you by us, you can unsubscribe by replying to a text message prompt or unsubscribe according to the unsubscribe method provided in the information;

2.3.3. We may design, develop and promote new products and services based on user information statistics; we will make statistics on the usage of our services, and may share these statistics with the public or third parties, but These statistics do not contain any identifying information about you;

2.3.4. In order to improve the security of your use of the services provided by us and our affiliated companies and partners, ensure the security of the operating environment and identify abnormal account status, protect the personal and property safety of you or other users or the public from infringement, and better To prevent phishing websites, fraud, network vulnerabilities, computer viruses, network attacks, network intrusions and other security risks, and to more accurately identify violations of laws and regulations or relevant agreements and rules of BestCert, we may use your member information, and Integrate device information, relevant network logs and information legally shared by our affiliates

and partners to judge your account and transaction risks, perform identity verification, detect and prevent security incidents, and take necessary records, audits, analysis, and disposal in accordance with the law measure;

2.3.5. We will inform you again and obtain your express consent before using user information beyond the stated purpose when collecting user information or beyond the scope of direct or reasonable connection.

3. How do we share, transfer and publicly disclose your user information

3.1. Sharing

We will not share your user information with other organizations and individuals, with the following exceptions:

3.1.1. Sharing with explicit consent: After obtaining your explicit consent, we will share your user information with other parties;

3.1.2. Sharing under statutory circumstances: We may share your user information externally in accordance with laws and regulations, litigation and arbitration settlement needs, or as required by administrative and judicial authorities in accordance with the law;

3.1.3. In order to facilitate transactions or assist in resolving disputes, in some cases, only sharing your user information can facilitate transactions or handle disputes or disputes between you and others, for example, a certain account created on the BestCert cloud market. In a transaction, if any party to the transaction fulfills or partially fulfills the transaction obligations and makes a request for information disclosure, BestCert has the right to decide to provide the user with the necessary information such as the contact information of the counterparty to facilitate the completion of the transaction;

3.1.4. Sharing with authorized partners: We may entrust trusted partners to provide services, so we may share some of your user information with partners to provide better customer service and optimize user experience. We will only share your user information for legal, legitimate, necessary, specific and explicit purposes, and only share user information necessary to provide services. Our partners are not authorized to use the shared user information for any other purpose.

Currently, our authorized partners include the following types: suppliers, service providers and other partners. We send information to suppliers, service providers and other partners who support our business, including providing basic technical services, providing consulting, analysis and other professional services.

For companies, organizations and individuals with whom we share user information, we will sign strict confidentiality agreements and information protection agreements with them, requiring them to deal with users in accordance with our instructions, this Privacy Policy and any other relevant confidentiality and security measures information.

3.2. Assignment

We will not transfer your user information to any company, organization or individual, except in the following cases:

3.2.1. Transfer with explicit consent: After obtaining your explicit consent, we will transfer your user information to other parties;

3.2.2. In the event of merger, acquisition, or bankruptcy liquidation between BestCert and other legal entities, or other situations involving merger, acquisition, or bankruptcy liquidation, if the transfer of user information is involved, we will require new holders of the company and organization of your user information will continue to be bound by this policy, otherwise we will require the company, organization and individual to seek your authorization and consent again.

3.3. Public Disclosure

We will only publicly disclose your user information under the following circumstances:

3.3.1. With your explicit consent or based on your active choice, we may publicly disclose your user information;

3.3.2. Or in order to protect the personal and property safety of BestCert platform and its affiliates users or the public from infringement, we may disclose information about your users in accordance with applicable laws or relevant agreements and rules of BestCert platform information. For example, if you sell fake or pirated goods as a cloud market service provider, we may publicly disclose your store subject information and penalties.

3.4. Exceptions to prior authorization and consent when sharing, transferring, and publicly disclosing user information

In the following cases, sharing, transferring and publicly disclosing your user information does not require your prior authorization and consent:

3.4.1. Related to national security and national defense security;

3.4.2. Related to public safety, public health, and major public interests;

3.4.3. Related to criminal investigation, prosecution, trial and execution of judgments;

3.4.4. In order to protect your or other personal life, property and other major legitimate rights and interests, but it is difficult to obtain my consent;

3.4.5. Your personal information disclosed to the public by yourself;

3.4.6. Collect personal information from legally publicly disclosed information, such as legal news reports, government information disclosure and other channels.

4. User business data and public information

Different from your user information, BestCert will handle user business data and public information as follows:

4.1. User business data

4.1.1. The data processed, stored, uploaded, downloaded, distributed, and processed by other means through the services you provide through BestCert are your user business data, and you completely own your user business data.

BestCert As a cloud service provider, we will only strictly implement your instructions to process your business data, and will not conduct any unauthorized processing of your business data except in accordance with the agreement with you or the implementation of clear legal and regulatory requirements. use or disclosure.

4.1.2. You shall be responsible for the source and content of your user business data. BestCert reminds you to carefully judge the legitimacy of the data source and content. All the results and responsibilities caused by the content of your user business data in violation of laws and regulations, departmental rules or national policies shall be borne by you.

4.1.3. According to your agreement with BestCert, BestCert will store user business data in the data center selected by you. BestCert abides by its security commitment to users, and protects users' data stored in BestCert data centers in accordance with applicable laws.

4.2. Public Information

4.2.1. Public information refers to any information you share publicly, and anyone can view or access the information during the use and non-use of the website services. For example, the information you posted on the BestCert developer forum.

4.2.2. There may be information that you must share publicly in order to use the services of the BestCert website. For example, in order to build an honest trading environment in the cloud market, your credit evaluation information (star rating,

customer evaluation) needs to be publicly shared. If you are a service provider (seller), you should publicly share the relevant information of enterprises or natural person operators in accordance with applicable laws and regulations and the requirements of the BestCert cloud market rules.

4.2.3. When using the cloud market of the BestCert website to conduct transactions, you will inevitably disclose your personal information, such as contact information or postal address, to the counterparty or potential counterparty. Please properly protect your personal information and provide it to others only when necessary. You can also connect and share with each other through our services. When you create a communication, transaction or sharing through our services, you can choose the object of communication, transaction or sharing independently, as a third party who can see your contact information, exchange information or share content and other related information. If you find that your personal information is leaked, especially if your account or password is leaked, please contact BestCert customer service immediately so that BestCert can take corresponding measures.

5. How do you manage your user information

5.1. You can log in to the BestCert website or the “Management Console” of the client to inquire, manage (change, delete) the basic business information (basic information) and contact information submitted when using the BestCert service.

5.2. You may request us to delete user information in the following circumstances:

5.2.1. If our processing of user information violates laws and regulations;

5.2.2. If we collect and use your user information without your explicit consent;

5.2.3. If our handling of personal information seriously violates our agreement with you.

For security, you may be required to provide a written request or otherwise prove your identity. We may ask you to verify your identity before processing your request.

5.3 Each business function requires some basic user information to be completed (see Article 2 of this Privacy Policy). In addition, you can give or withdraw your authorization and consent by contacting the customer service of BestCert. When you withdraw your consent, we will no longer process the corresponding user information. However, your decision to withdraw your consent will not affect the previous processing of user information based on your authorization.

6. How we use cookies and similar technologies

6.1. To ensure the proper functioning of the website, to provide you with an easier access experience, and to recommend to you content that may be of interest to you, we store small data files called cookies on your computer or mobile device. Cookies usually contain identifiers, site names, and some numbers and characters. BestCert can only read the cookies provided by BestCert.

6.2. With the help of cookies, data such as your preferences or items in your purchase list can be stored. The next time you visit again, we will display the information you need; or let BestCert identify your source website through the cookie file, so that BestCert can track the advertising effect of BestCert.

6.3. You can manage cookies according to your preferences and you can also clear all cookies saved on your computer. Most web browsers have a cookie-blocking feature. However, if you do this, you will need to change your user settings each time you visit our website. For more information on how to change your browser settings, please visit the relevant settings page for the browser you are using.

6.4. In addition to cookies, we also use other similar technologies such as web beacons and pixel tags on our website. For example, an email we send you may contain an address link to the content of our website, and if you click on the link, we will track the click to help us understand your product or service preferences so that we can proactively improve customer service experience. A web beacon is usually a transparent image embedded in a website or email. With the help of pixel tags in emails, we can tell if an email has been opened. If you do not want

your activity to be tracked in this way, you can unsubscribe from our mailing list at any time.

7. How we protect and save your user information

7.1. BestCert takes your information security very seriously. We endeavour to take all reasonable physical, electronic and managerial security measures to protect your user information. Protect user information from unauthorized access, public disclosure, use, modification, damage or loss. We will use encryption technology to improve the security of user information; we will use trusted protection mechanisms to prevent malicious attacks on user information; we will deploy access control mechanisms to try our best to ensure that only authorized personnel can access user information; and we will organize Security and privacy protection training courses to enhance employees' awareness of the importance of protecting user information.

7.2. We will take reasonable and practicable measures to try our best to avoid collecting irrelevant user information. We will only retain your user information for as long as is necessary to achieve the purposes described in this policy, unless permitted by law. After the above-mentioned storage period of user information is exceeded, we will delete or anonymize your personal information.

7.3. Please use a complex password to help us keep your account safe. We will do our best to keep any information you send us secure. If our physical, technical or management protection facilities are damaged, resulting in unauthorized access, public disclosure, tampering or destruction of information, resulting in damage to your legitimate rights and interests, we will assume corresponding legal responsibilities.

7.4. After the unfortunate occurrence of a user information security incident (leakage, loss, etc.), we will promptly inform you in accordance with the requirements of laws and regulations: the basic situation and possible impact of the security incident, the disposal measures we have taken or will take,

Recommendations for you to prevent and reduce risks yourself, remedies for you, etc. We will promptly notify you of the relevant information of the event by email, letter, telephone, push notification, etc. When it is difficult to inform users of the information one by one, we will publish announcements in a reasonable and effective way.

7.5. At the same time, we will also report the handling of user information security incidents in accordance with the requirements of regulatory authorities.

7.6. We store your collected user information in the territory of the People's Republic of China. If the personal information is transferred overseas due to business needs in compliance with applicable laws, we will obtain your prior consent and inform you of it. The purpose, recipient, security measures, security risks, etc. of user information going abroad.

7.7. In the event of the suspension of operation of BestCert products and services, we will take reasonable measures to protect the security of your user information, including promptly stopping the activities of continuing to collect user information; the notice of suspension of operation will be delivered or announced one by one. Notify users in form; delete or anonymize the personal information held, etc.

8. Special Agreement on Minor User Information

8.1. Our products and services are primarily aimed at adults. If you are a minor, we require you to ask your parents or guardians to read this Privacy Policy carefully, and to use our services or provide us with information with the consent of your parents or guardians.

8.2. For the collection of personal information of minors using our products or services with the consent of parents or guardians, we will only use and share minors' personal information permitted by laws and regulations, express consent of parents or guardians, or necessary to protect minors, transfer or disclose this information.

9. Update of Privacy Policy

9.1. Our Privacy Policy may be revised.

9.2. We will not limit your rights under this Privacy Policy without your express consent. We will post any revisions to the Privacy Policy on a dedicated page.

9.3. For major revisions, we will also provide more prominent notices (including for some services, we will notify you through website announcements or even provide you with a pop-up prompt explaining the specific changes to the privacy policy).

9.4. Significant changes referred to in this policy include, but are not limited to:

9.4.1. Significant changes to our service model. Such as the purpose of processing user information, the type of user information processed, the way of using user information, etc.;

9.4.2. We have made significant changes in terms of control, organizational structure, etc. Such as changes in owners caused by business adjustments, bankruptcy mergers and acquisitions, etc.;

9.4.3. The main objects of user information sharing, transfer or public disclosure have changed;

9.4.4. Significant changes in your rights to participate in the processing of user information and the way they are exercised;

9.4.5. When there are changes to the responsible department, contact information and complaint channels that we are responsible for handling user information security;

9.4.6. When the user information security impact assessment report indicates that there is a high risk.